



GOSSLER, GOBERT & WOLTERS
SEIT 1758

PRIVACY POLICY

Our company attaches great importance to the protection of your personal data and respects your wish for privacy. The following provides information about the collection of personal data when you use our website. You are welcome to contact our data protection officer should you have additional questions about the handling of your personal data.

YOUR RIGHTS

We will gladly provide you with information about whether and which of your personal data are processed by us and for what purposes (Art. 15 GDPR). In addition, you have the legal right to rectification (Art. 16 GDPR), the right to restriction of processing (Art. 18 GDPR), the right to erasure (Art. 17 GDPR) and the right to data portability (Art. 20 GDPR), under the respective legal requirements.

You also have the legal right to object to the processing of your personal data (Art. 21 GDPR), under the respective legal requirements.

Should you wish to exercise any of these rights, please send an e-mail to datenschutz@ggw.de or contact us by post at the address provided below. You will not incur any costs by exercising the rights outlined above.

Moreover, without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement, if you consider that the processing of personal data relating to you infringes data protection regulations (Art. 77 GDPR).

LEGAL BASIS FOR OUR DATA PROCESSING

The processing of personal data may be legitimised by a variety of legal bases. Where we require the data for the performance of a contract with you or to respond to your questions regarding a contract, the legal basis for this data processing is Art. 6 para 1 sentence 1 b) GDPR. Should we obtain your consent for a particular form of data processing, the legal basis is Art. 6 para 1 sentence 1 a) GDPR. We carry out some data processing on the basis of our legitimate interest, whereby we always weigh up your interests which require protection against our legitimate interests. The legal basis in this regard is Art. 6 para 1 f) GDPR. Where processing is necessary for compliance with a legal obligation to which we are subject, the legal basis is Art. 6 para 1 c) GDPR.

The following explains how we process personal data on our website.

DATA PROCESSING WHEN ACCESSING OUR WEBSITE

We collect the following technical information (log file data) if you use the website for information purposes only, i.e. if you do not register or send us information in any other way (e.g. via a contact form):



GOSSLER, GOBERT & WOLTERS
SEIT 1758

- the operating system of the device with which you visit our website
- browser (type, version & language settings)
- data volume accessed
- the current IP address of the device with which you visit our website
- date and time of access
- URL of the most recently accessed website (referrer website)
- URL of the (sub-)page you access on the website
- internet service provider of the accessing system

This data collection is necessary for technical reasons in order to display our website and to guarantee its stability and security. Ordinarily, we are not able to associate an IP address to a particular person. We do not associate the data listed above with any other data.

The legal basis is Art. 6 para 1 sentence 1 f) GDPR. Since the collection of data for the provision of the website and the storage in log files are absolutely necessary for the operation of the website and for protection against misuse, our legitimate interest in data processing prevails here.

DATA TRANSFER

Your personal data will ordinarily not be transferred to third parties, unless we are legally obliged to do so, or the transfer of data is necessary for performance of the contractual relationship, or you have previously granted your consent to the transfer of your data.

External service providers and partner companies such as online payment providers will only receive your data to the extent that is necessary to process your order. In these cases, the scope of transmitted data is limited to the necessary minimum. Insofar as our service providers process your personal data on our behalf, we have concluded a data processing agreement with them according to Art. 28 GDPR in order to ensure that they comply with the data processing laws in the same way. We refer you to the privacy policies of the individual providers.

It is important to us that your data is only processed inside the EU/EEA. However, it is possible that we will use service providers who process data outside the EU/EEA. In these cases, we ensure adherence to an appropriate level of data protection, comparable to standards within the EU, by the recipient prior to the transfer of your personal data. This can be achieved, for example, through the use of standard EU contracts or special agreements such as the EU Privacy Shield, to which the company can subject themselves.

WHAT ARE COOKIES?

Cookies are files that are placed on your device by a website you visit and that enable identification of your browser. Cookies transmit information to the site that placed the cookie. Cookies can store a variety of information, for instance your language setting, the duration of your visit to our website or the information you entered there. Among the benefits is that you do not have to enter the required data each time you use a form.

There are different types of cookies: Session cookies contain data that is stored in your temporary memory and are deleted when you close the browser. Permanent or persistent cookies are automatically deleted after a certain period that may vary, depending on the



GOSSLER, GOBERT & WOLTERS
SEIT 1758

specific cookie. The information in this type of cookie can also be stored in text files on your device. However, you can delete these cookies at any time in your browser settings. First-party cookies are set by the website you are currently visiting. Only this website can read the information contained in the cookie. Third-party cookies are set by organisations that do not operate the website you are currently visiting. These cookies are used by marketing companies and others.

The legal basis for the use of cookies and the possible processing of personal data, as well as their storage period, may vary. Where you have provided consent, the legal basis is Art. 6 para 1 sentence 1 a) GDPR. Insofar as data processing is based on our overriding legitimate interests, the legal basis is Art. 6 para 1 sentence 1 f) GDPR. Our legitimate interest in this case is the purpose as stated.

We use cookies to ensure smooth operation of the website, to provide basic functionality, to measure reach and – with your consent – to tailor our services to reflect preferred areas of interest.

You can delete cookies that have already been stored on your device at any time. If you wish to prevent the storage of cookies, you can do this via the settings in your browser. Instructions for common browsers are available here: Internet Explorer, Firefox, Google Chrome, Google Chrome mobile, Microsoft Edge, Safari, Safari mobile. You can also install an ad blocker. Please note that individual functions of our website may not work if you have disabled cookies.

ORDERS IN THE ONLINE SHOP

If you place an online order on our website, we collect the necessary data for conclusion of the contract. The data are stored for the duration of the contract and for compliance with legal obligations. We will forward your address details to a shipping service provider if it is necessary to complete your order. The legal basis is the conclusion and performance of a contract according to Art. 6 para 1 sentence 1 b) GDPR.

PAYPAL PLUS

If, during the ordering process, you decide to pay with "PayPal" or "PayPal Plus" (purchase on account/by credit card/direct debit), your personal data will automatically be transmitted to PayPal. PayPal is a service offered by PayPal (Europe) S.à.r.l. & Cie. S.C.A., 22-24 Boulevard Royal, L-2449 Luxemburg. PayPal acts as an online payment service provider and a trustee, and offers buyer protection services.

The personal data transmitted to PayPal is usually the first name, last name, address, email address, IP address or other data required for payment processing. For the processing of the sales contract, personal data is also required which relates to the respective order (such as the number of items, the item number, the invoice amount and tax and other billing information).

The transmission of your data is necessary for the payment to be processed via PayPal and serves the purpose of confirming your identity and administering your payment order. PayPal may forward your personal data to affiliated companies and service providers or subcontractors to the extent necessary for the fulfilment of its contractual obligations.



GOSSLER, GOBERT & WOLTERS
SEIT 1758

The personal data transmitted to PayPal may be transmitted to credit agencies by PayPal. Such transmission serves the purpose of checking identity and creditworthiness. The result of the credit check is used by PayPal to decide whether to make the respective payment method available, taking into account the statistical probability of non-payment. The credit check information may contain probability values (so-called score values). Insofar as score values are included in the result of the credit check, they are based on a scientifically recognised mathematical-statistical procedure.

You can see which credit agencies are used for this in PayPal's data privacy statement:
<https://www.paypal.com/de/webapps/mpp/ua/privacy-full>

You can withdraw the consent to process your personal data from PayPal at any time, with effect for the future.

REGISTRATION

You have the option of registering on our websites and of creating a customer/user account. Necessary personal data is indicated as mandatory in the fields of the registration form; additional information is voluntary.

We collect and store the following personal data when you register (optional):

- Salutation
- First name
- Surname
- E-mail (user name)
- Password
- Postal address
- telephone number
- ...

Once registration is complete, you receive personal, password-protected access and can review and manage your stored data. Registration is voluntary, but is necessary in order to take out insurance.

We store the personal data that is necessary for performance of the contract, possibly also details of the payment method, until you finally delete your account. Furthermore, we store additional data provided by you for the duration of your use of the customer/user account, provided that you do not delete this data first. You can manage and edit all information in the password-protected login area.

You may delete your customer/user account at any time. When the account is deleted, all personal data that is not subject to a statutory retention obligation or Article 17 para 3 GDPR is also erased.

The legal basis for this data processing is Art. 6 para 1 a), b) and f) GDPR.



GOSSLER, GOBERT & WOLTERS
SEIT 1758

CONTROLLER

The controller within the meaning of the General Data Protection Regulation (GDPR) is:

GOSSLER, GOBERT & WOLTERS ASSEKURANZ-MAKLER GMBH

Chilehaus B, Fischertwiete 1
20095 Hamburg, Germany
Phone +49 (0) 40 32 81 01 4457
Fax: +49 (0)40 328 101 4077
E-mail: pv-insurance@digital-solutions.business

Contact details for the data protection officer

You can contact our data protection officer by sending an e-mail to datenschutz@ggw.de or by writing to our postal address, to the attention of "Data Protection Officer".

As of: December 2023