

INFORMATION REQUIRED UNDER SECTION 15 INSURANCE MEDIATION REGULATION (VERSICHERUNGSVERMITTLUNGSVERORDNUNG)

GOSSLER, GOBERT & WOLTERS ASSEKURANZ MAKLER

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Commercial register

District court of Hamburg HRB 177498

Gossler, Gobert & Wolters Assekuranz-Makler GmbH is registered with the registered with the competent authority and accordingly in the register of intermediaries as an insurance broker with a licence in accordance with Section 34 d (1) of the German Industrial Code and the registration number D-I8JM-TUBVK-85.

Gossler, Gobert & Wolters Assekuranz-Makler GmbH has its registered office in Hamburg and is represented by the managing directors Carsten Büttner, Thorsten Gerckens, Philipp Ritterhoff and Emanuel Wessel.

Competent licensing authority IHK Hamburg

Adolphsplatz 1, 20457 Hamburg

The entry in the register of brokers can be verified as follows:

Deutscher Industrie- und Handelskammertag (DIHK) als Körperschaft des öffentlichen Rechts

Breite Strasse 29, 10178 Berlin Phone 0180 600 5850* *(20 cents/call from a German landline, 60 cents/call from mobile networks)

www.vermittlerregister.info

Gossler, Gobert & Wolters Assekuranz-Makler GmbH is an independent insurance broker and offers companies in all sectors consulting services along with the brokerage and management of insurance policies.

The fee for these consultancy, brokerage and management services is the commission (brokerage) customarily included in the insurance premium, which is paid by the insurance company. It is also possible to expressly agree on an agency fee to be paid directly by the customer.

Gossler, Gobert & Wolters Assekuranz-Makler GmbH does not hold any direct or indirect share in the voting rights or equity of an insurance undertaking.

No insurance undertaking or parent company of an insurance undertaking holds a direct or indirect share in the voting rights or equity of Gossler, Gobert & Wolters Assekuranz-Makler GmbH.

Information on conciliation bodies as per Section 214 Insurance Contract Act (VVG) and on participation in dispute resolution proceedings as per Section 36 Consumer Dispute Resolution Act

The conciliation bodies listed below can be called upon to settle disputes out of court. Pursuant to Section 17 (4) of the Insurance Mediation Regulation, we are obliged to participate in dispute resolution proceedings before the following consumer arbitration bodies:

Versicherungsombudsmann e.V.

Postfach 08 06 32 10006 Berlin www.versicherungsombudsmann.de

Ombudsmann private Krankenund Pflegeversicherung

Postfach 06 02 22 10052 Berlin

www.pkv-ombudsmann.de

Online dispute resolution pursuant to Art. 14 (1) Regulation governing online dispute resolution in consumer matters (ODR-VO)

The European Commission provides an online dispute resolution platform (OS platform) which consumers can access at https://webgate.ec.europa.eu/odr/main/. Consumers have the possibility of using this platform for out-of-court settlement of their disputes about contractual obligations.

Email: hamburg@ggw.de

Complaints management

If you have any complaints about our activities, please contact our complaints department:

Tel. +49 (0)40 328 1010 Fax: +49 (0)40 328 101 4077 **Email: hamburg@ggw.de**

Professional regulations

- · Section 34d Industrial Code
- Sections 59–68 VVG
- Insurance Mediation Act (VersVerm)

The professional regulations can be viewed and called up on the homepage www.gesetze-im-internet.de operated by the Federal Ministry of Justice and by the company juris GmbH.

As of: December 2023